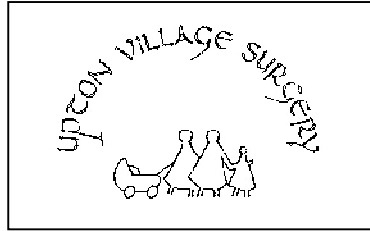


DR. ROWAN BROOKES
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Appointments:01244 377880

Repeat Prescription Policy

PLEASE ALLOW TWO FULL WORKING DAYS FOR YOUR PRESCRIPTION TO BE PROCESSED

Ordering Prescriptions Online

- Please note the quickest way to order repeat prescriptions is on line using Patient Access.
- Please see our website for more details or contact our reception who will advise you.

Ordering Prescriptions in Person

- To order a repeat prescription in person either return the white repeat slip, from the right hand side of your prescription form, with a tick next to the medication required. Or fill in a request form at the surgery. (As detailed on the white slip please allow 2 full working days).
- The forms can then be posted into the box on the wall in the reception area.
- Alternatively you can take your request in to any Pharmacy in England to be processed via the Electronic Prescription Service. (As detailed on the white slip this option will take longer than the two working days to process).

Telephone

- We do **not** take requests for prescriptions over the telephone.

Lost Repeat Slips

- Do not worry if you lose your repeat slip. We have a record of your medication on the practice computer system and can reprint the request form for you, or you can complete a special form available at Reception to request a further supply. You will receive a new record of your medication with your next prescription.

Ways to help us help you

- Inform us if there is something on your list that you no longer take or require.
- To avoid waste, do not request any items that are not required.
- Make an appointment before your prescription is due again, if you are asked to do so.
- If you are unsure how to take your medication, please ask the pharmacist.
- Do not keep all those unwanted drugs at home, return them to your local pharmacy.
- Make sure you attend for all tests required, relating to the medication that you are taking.

If you have any questions regarding your prescription please ask to speak to our Medicine Team on 01244 382238